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# How do I ensure my computer is compatible to view a video?

In order for you to view a video, there are three things you need to do. First, you must configure your browser and/or firewall to accept cookies. Second, JavaScript will need to be enabled. Third, you will want to make sure all pages come from our server and not your computer's cache. Similarly, if you or your company is using a proxy server on your network make sure that pages from our site are not cached.